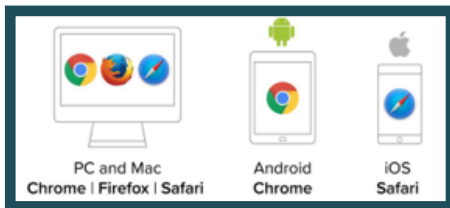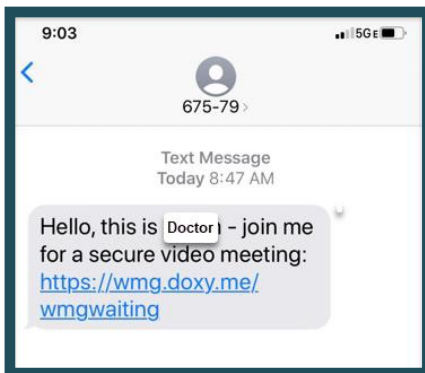# WILLIAMSON HEALTH

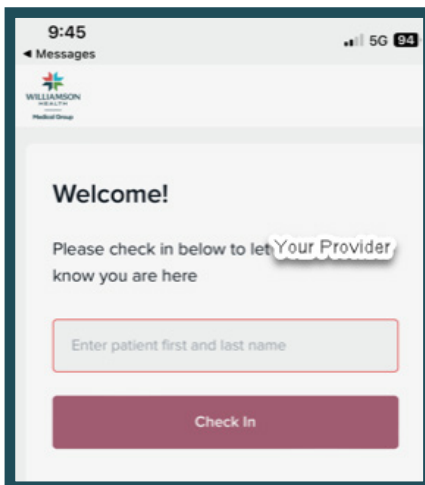# Virtual Visit Instructions

STEP 1:

Use a computer or device with a camera/microphone.
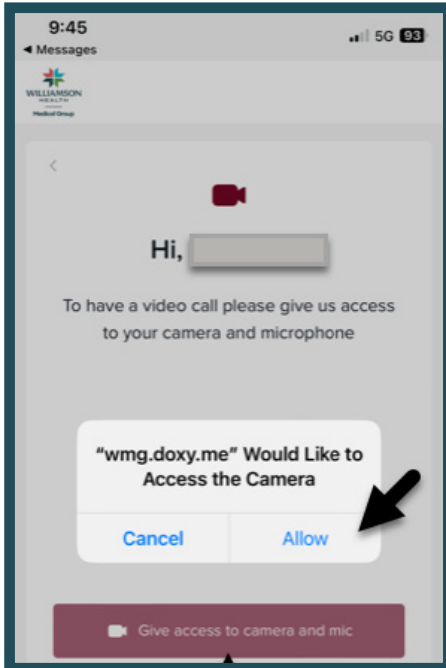
STEP 2:

A link will be sent via text message or email from your provider at the time of your virtual visit.

STEP 3:

After clicking on the link, you will be directed to the Welcome page. Type your name as requested and click on "Check In".
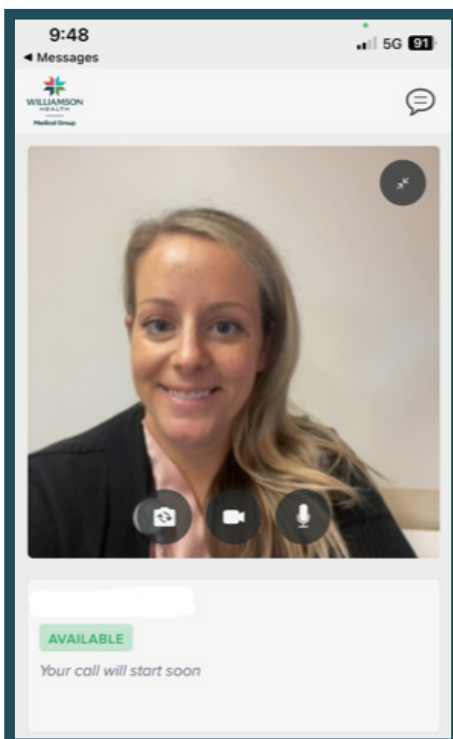
(Instructions continue on next page.)

STEP 4:

At the time of "Check In" allow access to your device camera and microphone by clicking on "Enable Camera".

Because of firewall restrictions, please make sure your WiFi is OFF and are using cellular data for your virtual visit (including public WiFi).

STEP 5:

You will be directed to our virtual waiting room where the provider will start the virtual visit once notification is received that you are connected and waiting.